

MARDEN PARISH COUNCIL

Coronavirus Update 7 April

Since the circulation of the first information flyer on the 25 March, much work has been carried out to establish a local volunteer response to operate during the period of Covid 19 restrictions.

The majority of support in the parish is already being carried out by neighbours, relatives and friends and we would take this opportunity to thank everyone for that ongoing care.

A large group of volunteers has now been established to back up that support and help where such support is not possible because of restrictions placed on people by the national Covid 19 response. Thank you to everyone who has volunteered to date (you can still volunteer using the contacts below). Things have been fairly quiet to date but we anticipate that they will become busier in the near future.

The aim continues to be to help those who are self-isolating, are over 70 years of age or who are vulnerable:

- Providing collection and delivery of food and essential items from local stores (see list at end of this flyer, also other suppliers)
- Collection and delivery of prescriptions
- Providing a regular call to keep in touch if that is what you want, and
- Dog walking whilst the national directives allow this.

Volunteers are not able to handle money (cash or cards) so when ordering food, payment needs to be agreed with the shop. This means that, at the moment they are also unable to carry out shopping trips to supermarkets although as the development of "Click & Collect" facilities develops this may change.

Contact the Marden Coronavirus Response service, phone Mike on 07835 980291 or Kate on 07980 310696 between 9.00am and 5.00pm, Monday – Friday or email mardencoronavirusresponse@gmail.com.

Information From Herefordshire Council

We have established a link with Herefordshire Council's Co-ordinator for Sutton Walls Ward (this includes Sutton, Marden and Moreton). We will seek help from them if we are unable to handle something ourselves.

They have told us of an elderly lady locally who had a call from a man claiming to be from the NHS who said she had to purchase face masks and sanitiser to protect herself. She said she's self-isolating but he said she still needed to purchase these items to protect herself, even though she's not going out. The man said there was a minimum charge of £99! Fortunately, she saw through this and put the phone down. This has been reported to the police.

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Council Tax

Residents left struggling to pay their Council Tax can apply for Council Tax Reduction, based on the household composition and income. More information on Council Tax Reduction and how to claim can be found on our parish website www.mardenherefordshire-pc.gov.uk on the special Coronavirus Information page.

Self-employed residents can put in a request for their Council Tax instalments to be deferred until June, where needed. In such circumstances, requests must be made by emailing counciltax@herefordshire.gov.uk including their Council Tax account reference number (8 digits long, beginning with 1) and proof of their self-employed status.

Business grants

Businesses eligible for grants will be contacted directly by Herefordshire Council, smallbusinessgrants@herefordshire.gov.uk.

Food and Essential Supplies

1. **Marden Mace and Post Office** – Ring 01432 880386 – **please pay by card over the phone** when you place your order. Either the shop or Volunteers will deliver.
2. **Marden Mini Market** – Ring as below – **please pay by card over the phone** when you place your order and contact the Co-ordinators who will arrange collection and delivery. Monday 10am to 8pm – ring 07857 737350. Tuesday 10am to 3pm – ring 07898 221900. Tuesday 3pm to 8pm – ring 07741 620265. Wednesday and Thursday 10am to 8pm – ring 07857 737350. Friday 10am to 3pm – ring 07898 221900. Friday 3pm to 8pm – ring 07741 620265. Saturday and Sunday – ring 07741 620265.
3. **Saffron Garage Bodenham** – Delivery by garage on Tuesday and Friday. Ring 01568 797337 or email sharon@saffroncross.co.uk to order the day before.
4. **Golden Cross Pub Sutton** for groceries and frozen meals – 01432 880274
5. **Oakhouse Foods** – 0333 370 6700 or <https://www.oakhousefoods.co.uk/> – ready meals and groceries delivered nationwide weekly
6. **Herefordshire Butchers** – 01432 272357 or herefordbutcherslimited@gmail.com – fresh meat delivered
7. **Les the Veg** – Facebook or 07483219218 – veg boxes for 1 person or larger, delivered weekly

Marden Parish Council hopes that by working together and supporting each other, we will get through this difficult and concerning time in the parish and in the country.

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